

# Terms and Conditions

1. **Introduction** Welcome to Metro East Mustang Parts. By accessing our website and purchasing our products, you agree to abide by the following terms and conditions. Please read them carefully.

## 2. Business Information

- **Business Name:** Metro East Mustang Parts
- **Phone Number:** 618-772-2622

## 3. Product Information

- **Quality and Condition:** All products are sold "as shown" in the product pictures on our website. We do not offer any warranties or guarantees regarding the condition or functionality of sold products.
- **Disclaimer:** Some car parts may not be street legal. It is the buyer's responsibility to ensure that the parts comply with local laws and regulations.

## 4. Payment Terms

- **Accepted Payment Methods:** We accept payments through PayPal, which includes credit card payments.
- **Payment Processing:** Payment must be completed at the time of purchase. Orders are not processed until payment is received.

## 5. Shipping and Delivery

- **Shipping Area:** We ship primarily within the United States, excluding Hawaii and Alaska.
- **Shipping Responsibility:** We are not responsible for items damaged or lost during transportation through carriers. Customers should contact the carrier directly for any claims related to shipping damages.
- **Delivery Time:** Delivery times may vary based on the destination and carrier.

## 6. Returns and Refunds

- **Return Policy:** All sales are final. We do not accept returns or refunds. Customers should review product details and images carefully before making a purchase.

## 7. Privacy Policy

- **Data Handling:** We only handle customer data for completing purchases and for analytics purposes. We do not share customer information with third parties except as necessary to complete transactions and as required by law.
- **Data Security:** We are committed to protecting your personal information. However, we cannot guarantee the security of data transmitted over the internet and cannot be held responsible for any breaches of security beyond our reasonable control.

## 8. Liability and Disclaimers

- **Product Use:** Metro East Mustang Parts is not liable for any damages, injuries, or legal issues arising from the use of the purchased car parts. It is the buyer's responsibility to ensure the proper installation and use of the parts.
- **No Warranty:** All products are sold "as is" with no warranties, express or implied.

## 9. Customer Communication

- **Communication Channels:** We may contact customers via email or phone for order updates or important announcements. By providing your contact information, you consent to receive communication from us.
- **Opt-Out:** Customers who wish to opt out of receiving non-transactional communications can do so by contacting us through phone call or our contact forms.

## 10. Intellectual Property Rights

- **Ownership:** All content, including but not limited to logos, images, text, and graphics on our website, are the intellectual property of Metro East Mustang Parts and are protected by copyright laws.
- **Limited License:** Customers are granted a limited, non-exclusive, non-transferable license to access and use our website and its content solely for personal, non-commercial purposes. Any unauthorized use of our intellectual property is prohibited.

## 11. Dispute Resolution

- **Informal Resolution:** In the event of a dispute, both parties agree to first attempt to resolve the matter informally through negotiation or mediation.

- **Arbitration:** If a dispute cannot be resolved informally, both parties agree to resolve the dispute through binding arbitration conducted by a neutral arbitrator in accordance with the rules of the American Arbitration Association.
- **Waiver of Class Action:** Both parties waive their right to participate in any class action lawsuit or class-wide arbitration.

12. **Governing Law** These terms and conditions are governed in accordance with the laws of the United States and the state of Illinois. Disputes relating to these terms and conditions are subject to the jurisdiction of the courts of Illinois.

13. **Changes to Terms and Conditions** Metro East Mustang Parts reserves the right to modify these terms and conditions at any time.